

- c) Is the provision of service/repair information conditional upon completion of training? YES NO
- d) In order to undertake maintenance/repair/calibration, is any special software/test equipment/tooling required? YES NO
If YES, please indicate that details of special software/test equipment/tooling are provided on a separate sheet: YES
- 7. a) Is the supplier able to provide an 'as required' repair/maintenance service in the UK? YES NO
- b) Is the supplier able to provide a contract repair/maintenance service? YES NO
If YES, please confirm that details of repair/maintenance contracts are provided on a separate sheet. YES
- c) i) If repairs are normally performed by the supplier on the purchaser's site, please state typical response time:
- ii) If repairs are performed off-site, where will these be carried out?
Company: Location: Typical turnaround time:
- iii) Is free of charge loan equipment normally available? YES NO
- 8. Please state if repair parts will be available to the purchaser's or a third party's suitably trained and equipped personnel: YES NO
If YES, is the supply of repair parts conditional upon acquisition of repair information? YES Or training? YES NO
- 9. Please indicate when this model was first placed on the market:
- 10. a) For how many years from the date of last manufacture is the supply of spare parts guaranteed?
- b) Is the product still in current production? YES NO If NO, indicate year of last manufacture:
- 11. Is installation necessary? YES NO
If YES, please confirm that details of all services required are provided on a separate sheet: YES
- 12. Will software upgrades be notified? N/A YES NO

IONISING RADIATION

- 13. Does the product contain a source of ionising radiation or is it capable of emitting ionising radiation? YES NO

DECONTAMINATION / REPROCESSING

- 14. a) i) Is the item intended to be processed/reprocessed? YES NO If NO, go to Question 15.
- ii) If YES, is the item intended to be: Non-sterile for single use Sterilized Disinfected Other
- iii) Is there a recommended maximum number of uses? YES NO If YES, please state:
- iv) Are decontamination/reprocessing instructions supplied? YES NO
- v) Are instructions available for safe disposal? YES NO
- b) i) Is manual cleaning the only cleaning method specified before further reprocessing? YES NO
- ii) What is the maximum temperature that can be used for thermal disinfection? Temp:
- iii) Are there any restrictions on detergent/disinfectant types? YES NO If YES, please state:
- iv) Can the item withstand autoclaving at 137 °C for 3 mins? YES NO
- v) Is the item compatible with other sterilization methods? YES NO If YES, please state:
- vi) Does reprocessing require the use of specified equipment? YES NO
If YES, please state equipment type (eg containers, processors, etc) and, where appropriate, parameters of operation (eg temp, pressure, etc):
- c) i) Are tools required to aid dismantling/reassembly, or are lubricants required? YES NO
- ii) If YES, are they supplied with the device or available optionally? Supplied Optional Neither
- d) Is decontamination/reprocessing training available? YES NO If YES will this be: Free of charge? Chargeable?
- e) Are reprocessing instructions available on the Web? YES NO If YES, please state address:

WARRANTY

- 15. Please confirm that a copy of the warranty is provided on a separate sheet: YES

DECLARATION

When reference is made to this form and its attachments within the process of obtaining the item, we agree that the purchaser will be entitled to rely upon the contents and subsequent non-compliance with the statements contained herein will entitle the purchaser to seek redress.

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